

R. Christopher Milligan

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Summary of Experience

Chris Milligan is a director in McGladrey’s Healthcare Consulting practice. He has over 20 years of experience and expertise specializing in the health care industry. Chris has served on many engagements for hospitals, health systems, academic medical centers, physician practices, specialty clinics and dialysis centers. He performs revenue cycle diagnostic assessments (both rapid and full assessments), transformations (redesigns) and implementations, charge description master (CDM) charge capture/entry/integrity standardizations, revenue cycle information technology assessments and implementations, internal control reviews, managed care contracting assessments, redesigns and implementations, benchmarking and financial performance analysis, financial and accounting management and due diligence on business acquisitions and bankruptcy. Chris has assisted clients with a number of complex regulatory requirements, including Medicare & Medicaid Disproportionate Share and 340B Drug Program Compliance.

Prior to joining McGladrey, Chris had a 19-year career providing revenue cycle, financial and process consultation services to healthcare organizations, with a focus on patient access. Over the period, Chris’ efforts resulted in his clients realizing an increase in there reimbursement of well over a billion dollars, while realizing significant decreases in cost and staffing efficiencies.

Service Specialization

* Patient Access Optimization
* Revenue cycle strategy and operations
* Revenue cycle risk and regulatory
* Revenue cycle information technology system selection and implementation
* Cash and working capital accelerations
* Compliance plans and risk assessments
* Vendor management and contract assessment
* Compliance information technology system selection and implementation
* Benchmarking and financial performance analysis
* ICD-10 readiness assessments and implementations

Publications and Presentations

* Healthcare Financial Management Association – Northeast Ohio, Central Ohio, Iowa, Illinois, Florida, California, Missouri, Kentucky, Indiana, Georgia, Washington/Alaska Chapter, Region 5 Institute & National HFMA webinar series.
* American Association of Healthcare Access Managers (AAHAM) – Ohio, Pennsylvania and National webinar series.
* Ohio Hospital Association

Professional Affiliations and Credentials

* Health Care Financial Management (H.F.M.A) Chapter Advancement Team

American Association of Healthcare Access Managers (AAHAM)

Education

* Master of Business Administration, Ashland University
* Bachelor of Science, University of Akron
* Associates of Applied Science/Pre-Law, University of Akron
* Certified D.I.S.C. Trainer
* Leadership Courses in Leadership Essentials, Harvard University